MATTHEW LIU

Email: <u>liu.c.matthew@outlook.com</u> Telephone: (03) 9749 6087 Mobile: +61 449 228 882

CAREER OBJECTIVE

I am seeking a role where I can utilise my organisational and interpersonal skills that can benefit the organisation as a whole, and to build on those skills acquired. Further, I wish to challenge myself and pursue goals that are normally outside my comfort zone.

EDUCATION AND TRAINING

2013-2014. Victorian Certificate of Education (VCE)

Heathdale Christian College

2012-2013. Cert. II in Hospitality (Kitchen Operations)

William Angliss Institute

DEMONSTARATED SKILLS AND ABILITIES

Computer skills

- Competent and adapt user of Microsoft Office suite: Word, Outlook, PowerPoint and Excel
- Average of 60 words per minute (WPM)

Teamwork skills

- Willingness to help out and collaborate with team members demonstrated through academic and work-related activities
- Possess a positive, reliable and hardworking attitude

Communication and Interpersonal Skills

- Capacity to communicate with people of various backgrounds through experiences with group work
- High degree of perception, adaptability, awareness, and ability to maintain composure in any situation

WORK EXPERIENCE

May 2019-cont.

Data entry operator:

Fuji Xerox, Ravenhall

Responsibilities

- Processing large volumes of forms
- Ensuring all data from clients is accurately entered and of highest quality
- Resolving any discrepancies between various processes in final validation process
- Ensuring daily and weekly KPI's and deadlines are met
- Ad hoc admin tasks (eg. Document preparation, scanning, job training)

September 2018-April 2019

Packer

Saizeriya, Melton

Responsibilities

- Responsible for packaging of final goods
- Monitor all packaged goods and record necessary details
- Inspect and ensure the highest quality of finished goods

December 2014-March 2019

Shift supervisor and Crew member (part time): Red Rooster, Hogans Corner-Hoppers Crossing *Responsibilities*

- Prepare and cook products in accordance with Food Handling and Hygiene guidelines
- Provide friendly and efficient service
- Supervise team of four to six crew members
- Count register till at end of trading hours
- Deliver and drive food to customers

EXTRA-CURRICULAR ACTIVITY

July 2011-Dec 2019

Volunteer team member for South West Christian Church

South West Kids

Responsibilities

- Setup and pack up for kids church service
- Ensure the safety and wellbeing of kids
- Assist with sign in and sign out, and answer to parents' queries
- Liaise with church staff and volunteers as required

REFEREES

Michael Meleka

Store manager, Red Rooster Hogans Corner

Ph: 0423489757

Email: melekamn@yahoo.com

Sue van Arkel

Area Supervisor, Saizeriya

Ph: 0456999858

Email: suevanarkel@hotmail.com

Dayong Xuan

Franchisee, Red Rooster Hogans Corner

Ph: 0421495308

Email: dy_x2@yahoo.com.au

Jacqueline Savic

Senior Operator, Fuji Xerox

Ph: 83576820

Email: Jacqueline.savic@fujixerox.com